



PRIVACY POLICY STATEMENT

At Zambezi Lessons, we are committed to respecting your privacy and protecting any information you provide to us. This Privacy Policy outlines how we collect, use, and safeguard your personal data when you subscribe to our services. By subscribing, you agree to the terms of this Privacy Policy.

1. **Information We Collect:** We may collect the following types of personal data when you subscribe to our services:
 - Name
 - Phone number
 - Birthday
 - Billing and payment information
 - Email address
2. **Use of Collected Information:** We use the collected information for the following purposes:
 - To process and manage your subscription
 - To provide you with the requested services and customer support
 - To communicate with you about our services, updates, and promotional offers
 - To improve our services, website, and user experience
 - To comply with legal obligations
3. **Data Security:** We employ industry-standard security measures to protect your personal data from unauthorized access, alteration, or disclosure. However, please note that no method of transmission over the internet or electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your data, we cannot guarantee its absolute security.
4. **Data Retention:** We retain your personal data for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law. When your data is no longer needed, we will securely delete or anonymize it.
5. **Third-Party Disclosure:** We do not sell, trade, or otherwise transfer your personal data to third parties without your consent, except as required to provide the requested services or as legally required.
6. **Cookies and Tracking Technologies:** Our website may use cookies and similar tracking technologies to enhance your browsing experience. You can modify your browser settings to disable cookies or alert you when cookies are being used. However, please note that disabling cookies may affect the functionality of our website.

7. **Your Rights:** You have the right to access, correct, update, or delete your personal data. If you wish to exercise any of these rights or have any concerns regarding your data, please contact us using the information provided below.
8. **Changes to this Privacy Policy:** We reserve the right to update or modify this Privacy Policy at any time. We will notify you of any material changes by posting the revised Privacy Policy on our website. Your continued use of our services after such changes indicates your acceptance of the updated Privacy Policy.
9. **Contact Information:** If you have any questions, comments, or requests regarding this Privacy Policy or our data practices, please contact us at:
 - Phone: +260-962-160-848
 - Email: alex@zambezilessons.com